

## Warranty Summary for Nexans Cable Products

- Nexans cables are manufactured in Norway.
- Orbit Mfg is the exclusive USA importer and administers the Warranty for Nexans Cables in the USA.
- [Warm Your Floor](#) is the distributor/reseller who sells & ships Nexans cables to the USA Market
- Interior cables for indoor floor heating have a 30 Year Warranty (10 from Nexans + 20 added from Orbit)
- Exterior cables for Snow melting, patio heating, roof & gutter have a 10 Year Warranty

## ORBIT MANUFACTURING LIMITED WARRANTY

Orbit Manufacturing Company warrants all TXLP Series Cable. In addition to the standard ten (10) year warranty from Nexans (the manufacturer), Orbit Manufacturing Company makes available to the original property owner an additional Twenty (20) Year Limited Warranty, warranting against defects in workmanship and material from the manufacturer only for the time period of twenty (20) years following the date the Nexans' warranty terminates (i.e. 30 years in total from the date of sale).

This additional Twenty (20) Year Limited Warranty is ONLY valid on TXLP Series Single and Twin Conductor Interior cable sets that are buried within an approved covering material. The Twenty (20) Year Limited Warranty IS NOT valid on custom designed cables, both interior and exterior, nor exposed TXLP Series Cable, primarily regarding Roof/Gutter applications. These types of "Custom" Cable applications will only be covered under the Standard Manufacturers Ten (10) Year Limited Warranty and not the Orbit Extended Twenty (20) Year Limited Warranty.

Orbit Manufacturing Company warrants all indoor and outdoor "control products" (i.e. contactor panels, thermostats and sensors) against manufacturer's defects in workmanship and material for a period of one (1) year from the date of sale.

All of the above sections of this warranty apply to manufacturer's defects only and do not cover damage or failure caused by natural causes or third parties.

If product failure does occur within the time period specified according to the provisions of this Warranty, then Orbit Manufacturing Company agrees to provide the replacement Control Product or Series TXLP Cable free of charge, F.O.B. factory.

This Warranty is valid only so long as the Control Products and/or cable is installed on the premises of the original installation. Removal of the cables automatically invalidates this Warranty. As described above, this warranty is expressly limited to the material cost of the Control Products and/or cables and does not extend to other material(s) or labor costs.

Orbit Manufacturing Company will not be responsible for any costs incurred in the removal or reinstallation of the control products and/or cables furnished by manufacturer under this warranty.

### CLAIMS PROCEDURE

Submit Warranty claim in writing, by certified mail to Orbit Manufacturing Company, 1507 B West Park Avenue, Perkasie, PA 18944. The Claim Notice must state the date of this Notice, the nature of the defect, date of purchase and if already installed the date of installation, if installed the name of electrician and flooring installer, resistance readings of the cable taken by installer and include Proof of Purchase. This Warranty shall be for the benefit of the original property owner only, and is nontransferable.

**This Warranty is valid in those states where permitted. Some states do not allow limitations on the length of an implied warranty, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You should check your local state laws to determine this. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.**

**THE WARRANTIES SET FORTH IN THE FOREGOING PROVISIONS ARE LIMITED TO THEIR PRECISE TERMS AND PROVIDE EXCLUSIVE REMEDIES EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION IN THE FOREGOING PROVISIONS. ORBIT MANUFACTURING COMPANY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY WITH REGARD TO THE CABLES. ORBIT MANUFACTURING IS NOT LIABLE TO ANYONE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED. ORBIT MANUFACTURING IS NOT LIABLE FOR DAMAGES TO PERSON OR PROPERTY, CONSEQUENTIAL LOSSES, LOSS OF PROFIT, LOSSES OF PRODUCT IN STORE, OR THE LIKE, UNDER ANY CIRCUMSTANCES AND ORBIT MANUFACTURING'S LIABILITY IN ANY CIRCUMSTANCE IS SPECIFICALLY LIMITED BY THE TERMS OF THIS WARRANTY.**

Direct all questions and concerns to:  
Orbit Manufacturing (Radiant Heating Group) Attn: Technical Support  
1507 B West Park Ave.  
Perkasie, PA. 18944

