



Nuheat Mat Warranty (Exclusive of controls which carry their own warranty)

Nuheat's warranty obligations are limited to the terms set forth below:

Nuheat Industries Limited warrants each Nuheat Floor Heating System that it sells to be free from defects in material and workmanship effective on the date of the purchase of the Nuheat Floor Heating System by the original purchaser and shall remain effective for a period of twenty-five (25) years under tile, stone, laminate, and engineered wood floors from the date of purchase. The maximum liability of the company is limited to the cost of the original Nuheat Floor Heating System multiplied by the percentage of the warranty period remaining.

Exclusions - The following items are not covered by this warranty:

- Any incidental or consequential damage
- Any failure that results from an accident, abuse, neglect, or failure to operate or install the product in accordance with the instructions provided in the installation manual and installed by a qualified electrician.
- Costs of removal, freight, delivery and re-installment of the Nuheat Floor Heating System.
- Nuheat Floor Heating System is not warranted if used for purposes other than those they were designed to perform.

This warranty may not be transferred and is exclusively to the sole benefit of the original purchaser.

Please note the following warranty conditions:

- Nuheat must be on a dedicated circuit and protected by a ground fault circuit interrupter (GFCI).
- Nuheat must be tested (resistance & insulation) with a digital ohmmeter before, during and after the installation. Readings must be recorded in the printed installation instructions.
- Nuheat must be installed and connected according to the specifications set out in the US National Electric Code, Part 1 of the Canadian Electric Code and all local/municipal electrical regulations and standards.
- A certified electrician familiar with residential/commercial electrical installation codes and practices must connect Nuheat to power.

WHAT NUHEAT WILL/WILL NOT DO:

Nuheat's obligations under this warranty are limited to, at its sole discretion, repairing or reimbursing the Nuheat Mat System originally supplied in the product that Nuheat has determined to be defective in materials and workmanship.

Nuheat shall repair or reimburse, at its sole and entire discretion, the defective Nuheat Mat System free of charge. Repair or replacement will only be made for defective parts; and no allowance or reimbursement shall be made for wages, labor and freight costs. Should Nuheat choose to reimburse the cost of the Nuheat Mat System, it will do so at the lesser of the value of the purchase price or the suggested retail price for the same item.

Because of our ongoing commitment to product quality and innovation, Nuheat reserves the right, at any time and without incurring any obligations, to revise, change, modify, or discontinue any specifications, features, designs or components.

DISCLAIMER

This warranty gives you specific legal rights and you may also have some legal rights which may vary from state to state or province to province. Nuheat Industries Limited hereby disclaims, and it is a condition of the sale, that there are no implied warranties. Some states and provinces do not allow limitations on an implied warranty so the above limitation may not apply to you. British Columbia law applies to this warranty.

HOW TO CLAIM THIS WARRANTY

Contact the Company to provide details relating to the nature of the defect, the installation and operation of the Nuheat Mat System, and the date of purchase of the Nuheat Mat System.

After examination of the information provided, the Company may advise the owner to proceed as follows:

- a. Deliver or ship the Nuheat Mat System covered under the warranty to the dealer from whom it was originally purchased, the Company's local representative, or direct to the Company.
- b. A retail sales receipt or proof of purchase should accompany the returned mat system.
- c. Freight costs, if any, will be prepaid by the owner.

Nuheat Industries Limited

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Every effort is made to keep online documents up-to-date but the printed copy of warranty included with your Nuheat Mat is the complete warranty document.